GOVERNMENT OF THE VIRGIN ISLANDS OF THE UNITED STATES

Request for Proposal – Negotiation Professional Services

Fo:	Date: August 9, 2019
4	RFP No. 032-T-2019 (P)

Pursuant to 31 V.I.C. 239 (a) (4) and Rules and Regulations thereunder issued, the Government of the Virgin Islands, herein after referred to as GVI, Department of Property and Procurement will receive proposals for the work described below. Proposals will be received no later than Monday, September 9, 2019 @ 4:00 o'clock p.m. Atlantic Standard Time.

DESCRIPTION OF WORK: Territory Wide – Government Private Cloud Expansion Project

SCOPE OF SERVICES: See attached

NEGOTIATED PROCEDURES:

The Commissioner of the Department of Property and Procurement will appoint a Selection Committee to assist in the evaluation and selection of the Contractor. Accordingly, current data on qualifications and performance should be submitted with proposals. After reviewing the qualifications and proposals the Committee will select for discussions from the firm/s or person/s considered not less than three (3), in order of preference, deemed to be most highly qualified to provide the services herein required. Discussions will be conducted successively and severally with the firms or persons so selected the anticipated concepts and the relative utility alternative methods of approach for furnishing the services hereunder.

FACTORS FOR DISCUSSIONS

Selection criteria will include (i) Professional qualification, registration and general reputation of principals of the firm or person; (ii) the extent to which the firm or person specializes in or has provided services of a type and scope similar to the hereunder; (iii) familiarity with the location (s) in which services will be performed; (iv) capability of meeting schedules; and (v) quality of performance on other similar projects.

NEGOTIATION:

The Selection Committee shall recommend to the Commissioner the highest qualified firm or person with whom a contract shall be negotiated. The Commissioner, with the assistance of the Selection Committee, shall attempt to negotiate a contract with such firm or person.

Should the Commissioner be unable to negotiate a satisfactory contract with the firm considered to be the most qualified, at a price he determines to be fair and reasonable to the Government, negotiations with that firm will be formally terminated. Negotiations will then commence with the second most qualified, the third most qualified or additional firms, in order of preference, and shall continue until an agreement is reached.

Anthony D. Thomas
Commissioner
Property and Procurement

INSTRUCTION TO PROPOSERS

A. NOTICE

RFP-032-T-2019 (P)

Information provided in the scope of work is to be used only for purposes of preparing a proposal. It is further expected that each bidder will read the scope of work thoroughly, for failure to meet certain specified conditions may invalidate the proposal.

The Government of the Virgin Islands, herein after referred to as GVI, reserves the right to reject any or all proposals or any portion thereof and to accept the proposal deemed most advantageous to GVI. Price shall not be the sole criterion of awarding this project. Scope and quality of work proposed and the ability of the bidder to complete this type of project shall also be considered.

Applicants are requested to submit proposals on the basis of the scope of work. Alternative proposals recommending new features and technology other than that requested in the scope of work will receive consideration providing such new features and/or technology is clearly explained. Any exceptions to the requirements requested herein must be clearly noted in writing and be included as part of the proposal.

The information contained herein is believed to be accurate but is not to be considered in any way as a warranty. Request for additional information clarifying the Scope of Work should be directed in writing to Chief Deputy Commissioner of Procurement, Lisa Alejandro at lisa.alejandro@dpp.vi.gov.

B. STATEMENT OF PURPOSE

To assist the Government of the Virgin Islands in meeting the requirement for the following services: RFP-032-T-2019 (P)

C. PROPOSE SCOPE OF WORK

See Attached

D. TIMETABLE

Last Day for Written Clarification is August 21, 2019 @ 1:00 PM

E. SUBMISSION OF PROPOSAL

All interested parties shall submit one (1) original and five (5) copy sets of proposals, which are to be delivered to the Department of Property and Procurement no later than Monday, September 9,2019 @ 4:00 p. m. Atlantic Standard Time.

They shall be addressed to:

Anthony D. Thomas Commissioner Property & Procurement 8201 Subbase, 3rd Floor St. Thomas, Virgin Islands 00802

THE SEALED ENVELOPE CONTAINING THE PROPOSAL MUST HAVE THE FOLLOWING INFORMATION WRITTEN ON THE OUTSIDE OF THE ENVELOPE OR PACKAGE:

SEALED PROPOSALS-DO NOT OPEN

RFP-032-T-2019 (P)

(Name of Bidder) (Mailing Address of Bidder) (Telephone Number of Bidder) (Fax Number of Bidder)

Where proposals are sent by mail, the bidder shall be responsible for their delivery to Department of Property & Procurement before the date and time set for the closing of acceptance of proposals.

F. WITHDRAWALS OF PROPOSAL

A proposal may be withdrawn at any time prior to the time specified as the closing time for acceptance of proposals. However, no proposal shall be withdrawn or canceled for a period of thirty (30) days after said closing time for acceptance of proposals nor shall the successful provider withdraw, cancel or modify the proposal, except at the request of GVI after having been notified that said proposal has been accepted by GVI.

G. INTERPRETATION OF SPECIFICATIONS

If any person contemplating submitting a proposal requires clarification of any part of the scope of work, he/she may submit to the GVI a written request for an interpretation thereof to the **Chief Deputy Commissioner of Procurement, Lisa Alejandro**. GVI will not respond to questions received after the above established date. The person submitting the request will be responsible for its prompt delivery. Any interpretation of the scope of work will be made in writing to all prospective providers. Oral explanations will not be binding.

H. CONSIDERATION OF PROPOSAL

The Commissioner of Property and Procurement shall represent and act for GVI in all matters pertaining to the scope of work and contract in conjunction therewith. This RFP does not commit GVI to the award of a contract, nor pay of any cost incurred in the preparation and submission of proposals in anticipation of a contract. GVI reserves the right to reject any or all proposals and to disregard any informality and/or irregularity in the proposal when, in its opinion, the best interest of GVI will be served by such action. Proposals failing to provide some of the items in the scope of work shall not be rejected per se but any deviations from the scope must be clearly noted.

I. ACCEPTANCE OF PROPOSALS

GVI will notify in writing acceptance of one of the proposals. Failure to provide any supplementary documentation to comply with the respondent's proposal may be grounds for disqualification.

J. CONTENTS OF PROPOSAL

The following is a list of information to be included in the written proposal. Failure to comply with all the requirements as outlined, may disqualify the

applicant.

- 1. Introductory letter about the applicant:
 - a. Name, address, email and telephone numbers.
 - b. Type of service for which individual/firm is qualified.
- 2. Organization:
 - a. Names/addresses of Principals of Firm.
 - b. Names of key personnel with experience of each and length of time in organization.
 - c. Number of staff available for project. (Local & Off-Territory)
 - d. Copy of Articles of Incorporation
 - e. Copy of Certificate of Resolution
 - f. Copy of valid Business License
- 3. Outside consultants that will be retained for this project and percentage of work to be sub-contracted.
- Project experience:
 - a. List of completed projects and estimated cost of each.
 - b. Current projects underway; scope; percentage completed to date and estimated cost of each.
- 5. Project References: (including a notarized written consent from the authorized representative which must include: name; telephone number; and email address).
- 6. Project Approach:
 - a. Describe how you will approach this project and availability to perform the services requested.
- 7. Cost: Cost Proposal (one (1) original and four (4) copy sets of proposals) must be submitted in a separate sealed envelope.

K. CONFLICT OF INTEREST

A proposer filing a proposal hereby certifies that no officer, agent or employee of GVI has a pecuniary interest in this proposal or has participated in contract negotiations on behalf of GVI; that the proposal is made in good faith without fraud, collusion, or connection of any kind with any other Bidder for the same request for proposals; the Bidder is competing solely in its own behalf without connection with, or obligation to, any undisclosed person or firm.

L. LICENSE REQUIREMENT

An award will not be made to any firm or individual doing business in the Virgin Islands with the Government of the Virgin Islands until evidence is submitted that said firm or individual has a valid Virgin Islands Business License. Bidders must submit hard copy of a valid Virgin Islands Business License within ten (10) business days after award. All Bidders bidding as Joint Ventures must be licensed as a Joint Venture in the Virgin Islands.

M. REQUIRED DOCUMENTS

- 1. PUBLIC LIABILITY: The successful bidder will be required to obtain and have in place public liability insurance and other insurance necessary as requested in this proposal package. Insurance policy(ies) shall name the Government of the Virgin Islands as "Additional Insured". The public liability insurance shall have a minimum limit of not less than one hundred thousand (\$100,000.00) dollars for any one occurrence for death or personal injury and one hundred thousand (\$100,000.00) dollars for any one occurrence for property damage. Bidder must provide public liability insurance within ten (10) business days after award.
- 2. WORKERS' COMPENSATION: Within ten (10) business days after award of contract, the successful bidder must submit a copy of their certificate verifying his firm and agents are covered by Workers' Compensation Insurance.
- 3. FAILURE TO PROVIDE THE CERTIFICATES WITHIN THE STATED TIME PERIOD MAY RESULT IN THE PROPOSAL DEEMED NON-RESPONSIVE AND MAY BE IMMIDIATELY DISQUALIFIED WITH NO FURTHER CONSIDERATION GIVEN FOR POTENTIAL AWARDING OF THE CONTRACT.
- N. MANDATORY LIST OF REQUIRED SUPPROTING DOCUMENTS TO CONTRACT WITH GOVERNMENT OF THE VIRGIN ISLANDS

1. See Attached.

THESE WILL BE REQUIRED PRIOR TO AWARD OF CONTRACT.



List of Required Docs.09.17,2018.pdf

Territory-Wide Government Private Cloud Expansion Project

1. OVERVIEW:

1.1. Project Objective

The objective and goal for this project is to procure, supply, install, configure, test, license and provide the needed professional services for the Government Private Cloud Infrastructure in the St. Croix and St. Thomas Districts and to provide warranty and support post implementation for 36 months. The duration time for this project is 270 calendar days for implementation of the recommended solution and 36 months post implementation hardware warranty and software maintenance and support.

Details for all the above items are illustrated under the SCOPE OF WORK & DELIVERABLES section. Responses to this Request for Proposal (RFP) must conform to the procedures, format and content requirements outlined in this document.

1.2. Goals and Functionality

The Bureau of Information Technology (the "Bureau" or "BIT) offers Services to the Governmental Entities using the latest Microsoft Enterprise Services.

Considering the increased demand on the government cloud services, and the expected growth in government cloud services, BIT is releasing this RFP for the supply, implementation and integration of the following solutions:

1. Contractor shall recommend the best value solution and introduce available options for expansion of the Government's disaster recovery/business continuity platform.

Pursuant to 3 V.I.C. §10A, the Bureau develops the Government of the Virgin Islands (GVI) Comprehensive Technology Strategy that maintains the territorial data centers. The Bureau requests to expand the Government's official disaster recovery/business continuity platform. The Bureau strives to bring our Government into the digital age of "cloud computing". The Bureau has successfully implemented and replicated critical services to the Microsoft Azure platform. The Bureau needs to expand this capacity and establish redundancy to ensure data stored on-premise are securely backed up.

2. Contractor shall recommend the best value solution for acquisition of On-Premise Private Cloud Equipment. Proposed configuration shall be 30% additional capacity from current virtual farm.

The Bureau is mandated to design, develop and maintain territorial data centers. The Bureau requests to expand and upgrade the private cloud infrastructure equipment housed in our data center locations on St. Thomas and St. Croix. The Bureau continues to utilize the V-Block in our St. Croix data center for continuity of operations and data storage. BIT also uses this platform as a research and development structure to test future IT products within a sterile environment. The

current V-Block system is at the end of its useful life and the equipment needs to be upgraded. Furthermore, the Bureau needs to establish redundancy and have in place a system in both districts.

To achieve these goals, BIT is soliciting proposals from qualified Contractors who had implemented projects similar in scope, nature and size, especially in the public sector. The submitted technical proposals should detail the proposed solutions for the Government Private Cloud Expansion, and these solutions should be based on hyper-converged technology and should be fully integrated with the existing cloud infrastructure. The existing cloud infrastructure should be migrated to the proposed solutions.

2. CURRENT SITUATION

The Bureau of Information Technology (BIT) operates the Territory's Private Cloud at the Data Center location on St. Croix and it is a part of the Enterprise Virtual Private Network which provides the government entities with more secure and reliable environment to run and operate on. Depicted below is BIT's current virtual farm environment:

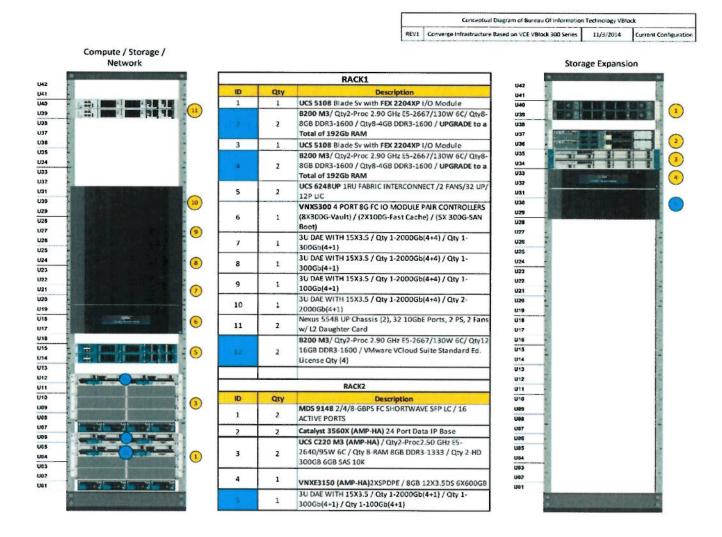


- vBlock configuration based on Cisco UCS Blades
 - Network
 - Qty (2) Fabric Interconnect 6248
 - Qty (2) Nexus 5548
 - Qty (2) San Switch 9148
 - Compute
 - Qty (8) B200 M3
 - Qty (4) B200 M2
 - Storage
 - Qty (18) 100Gb SSD Qty (40) 300Gb SAS
 - Qty (49) 2Tb NL-SAS

Virtual Server and Services
Over 160 Server running
Provide Backup Services
Server OS Support
Virtual Network Support
Provide Government Agency's
Hosting Services

Network Diagram

The following diagram depict a conceptual design of BIT's Existing Environment offering:



3. SCOPE OF WORK & DELIVERABLES

- 1. Contractor shall recommend the best value solution and introduce available options for expansion of the Government's disaster recovery/business continuity platform.
- 2. Contractor shall recommend the best value solution for acquisition of On-Premise Private Cloud Equipment for the Bureau's Data Center locations on St. Croix and St. Thomas.
- 3. Contractor shall provide the best value solution for migration of existing cloud infrastructure to the proposed solution.

3.1. Component 1: Solution Design, Delivery and Documentation

WINNING CONTRACTOR ACTIVITIES

In order to design, deliver and operate the needed solution, the Contractor is required to perform the activities mentioned below, noting that any additional related activities needed for the proper functioning of the system should be provided by the Contractor and its cost should be included in the fixed lump sum price submitted by the Contractor. The duration time is 270 calendar days for implementation of the recommended solution.

- 1. Assess the current setup for the Government Private Cloud Data Center, and prepare a document showing all needed hardware equipment for each cluster (e.g. switches, cabinets, etc...). The Contractor should provide the equipment and the cost should be added to the financial proposal. Note: BIT will arrange a site visit with Contractors before proposal submission.
- 2. Provide a detailed requirements specifications document.
- 3. Provide a detailed functional design document together with detailed functional and technical specifications of the proposed solution.
- 4. Design, implement, deploy (install, test, launch) the proposed solution, noting that Microsoft Operating System (OS) licenses are outside the scope of this proposal. BIT will provide the operating system licenses.
- 5. Integrate the proposed solution with the existing Cloud Infrastructure.
- 6. The Contractor must provide list of Bill of Quantity (BoQ) including hardware, software and all licenses (exclude OS licenses) needed for successful implementation of the proposed solution. Note: The licenses/warranty and support must be effective from the preliminary acceptance of the system.
- 7. The Contractor must provide list of BoQ needed for successful migration of existing cloud infrastructure to the proposed solution.
- 8. Conduct official certified training on the recommended Platform and Administration with official certified curriculum for seven (7) individuals within BIT in both districts.
- 9. Handle All Project Management tasks and prepare necessary work plans to ensure the successful project delivery.

Technical Proposal Requirements

The winning Contractor is required to provide the following information in the technical proposal in relation to the System delivery:

- 1. Provide a high/low level design of the solution, describing:
 - o System architecture, functions and interactions of all the components
 - o Network architecture and connectivity.

- 2. Describe logical n-tier architecture for the solution, taking into consideration full integration with the existing Cloud components
- 3. List of BoQ, including hardware and software needed for the proposed solution
- 4. Provide details regarding the main functionalities of the solution
- 5. Provide a list of deliverables for the Solution Design and Implementation.
- 6. Describe Contractor's qualifications in Microsoft Cloud technology and infrastructure.
- 7. Describe Contractor's qualifications in technical documentation and training.

Note: Contractor must provide <u>ALL</u> needed infrastructure components and the cost of all these components shall be included in the fixed lump sum price,

Note: The technical proposal shall define and include all licenses required to provide the proposed solution.

Deliverables

The winning Contractor is required to provide the deliverables mentioned below, noting that any other related deliverables needed for the proper functioning of the system should be also provided by the winning Contractor and its cost should be included in the fixed lump sum price submitted by the Contractor:

- 1. System technical documentation (covering detailed requirements, architecture, functionality).
- 2. System manuals (covering software and hardware installation and configuration, maintenance, backup, recovery, optimization etc).
- 3. Detailed functional and technical specifications of the system.
- 4. Implemented and tested overall solution including relevant interfaces and integration with the existing Cloud Infrastructure according to the submitted BoQ.
- 5. Training sessions for 7 individuals within BIT on the proposed Technology per District.
- 6. Other relevant documentation that might be required for successful operation for the proposed solution.

3.2. Component 2: Operations Support, Maintenance and Warranty

WINNING CONTRACTOR ACTIVITIES

The duration time for this project is 270 calendar days for implementation of the recommended solution and 36 months post implementation hardware warranty and software maintenance and support.

In order to execute "Operations Support, Maintenance and Warranty" component of this project, the Contractor is required to perform the activities mentioned below for 36 months after the accepted implementation of Component 1: Solution Design, Delivery and Documentation, noting that any additional related activities needed for the proper functioning of the system should be provided by the Contractor and its cost should be included in the fixed lump sum price submitted by the Contractor:

1. Assign a contact person / account manager to be responsible during the support and maintenance period of this contract.

- 2. Provide support and maintenance services on 24x7 basis for the implemented solution by a team which possesses the proper knowledge and proven experience of Cloud Solution.
- 3. Provide support and maintenance for the successful migration of existing private cloud infrastructure, existing restored data, and existing restored VMs to the proposed solution.
- 4. Ensure the availability of educated resources locally to provide onsite support.
- 5. Issue a service report after each site visit registering the reported incident, its root cause and the followed procedures for issue(s) successful resolution including the taken and/or suggested recommendations and measures that shall prevent such incidents / issues from reoccurring in the future.
- 6. Renewal of the licenses for the software products (required for the covering and completion of the scope of work in this RFP) should be for duration of three years (36 months) starting from the date of initial acceptance.
- 7. Assign a hot line number to be used for reporting Severity 1 (Urgent) incidents
- 8. Provide a ticketing system that records all reported incidents and that can be accessed by BIT and can generate various incident reports
- 9. Applying the latest fixes, patches and required upgrades (major and minor) to the installed software during the support and maintenance period (if required) while ensuring system's integrity, reliability, conformity and normal operation for all system features including the content.

Technical Proposal Requirements

The winning Contractor is required to provide the following information in the technical proposal in relation to this component:

- 1. Provide Contractor's methodology of providing the support and maintenance services required in this RFP.
- 2. Demonstrate the technical capability for the team who will be in charge for maintaining and supporting the Cloud solution, by providing the team qualifications and number of people who will be dedicated for supporting and maintaining the installed platform.
- 3. Provide the appropriate escalation matrix and procedures (with contact details for concerned parties) that guarantees performing corrective measures.
- 4. Propose the Software Update Management Procedure (i.e. a proven approach) for software patches, hot fixes and minor upgrades (if the need may be) for the proposed solution.

Deliverables

The winning Contractor is required to provide the deliverables mentioned below upon successful implementation of 3.1. Component 1: Solution Design, Delivery and Documentation and 3.2. Component 2: Operations Support, Maintenance and Warranty and prior to termination of the 36-month term contract:

- 1. Service reports for all reported and resolved incidents signed by a representative from the Bureau's IT division.
- 2. List of all fixes, patches and upgrades implemented during the support and maintenance period.
- 3. Fixed and resolved outcomes of heath check (if needed).

Important Notes:

- Contractors are requested to perform a site survey on St. Croix and St. Thomas prior to proposal submissions to define what is needed in terms (Hardware (Power, Connectivity, Servers, etc...), Software, Site Readiness, Design Requirements, etc...). BIT will be responsible for organizing the site visit.
- Final deliverables submitted by the vendor should be attached to original official letters properly bounded, stamped and signed by the winning Contractor. Final deliverables shall be defined and approved by BIT.
- The duration time for this project is 270 calendar days for implementation of the recommended solution and 36 months post implementation hardware warranty and software maintenance and support.

4. ADMINISTRATIVE PROCEDURES AND REQUIREMENTS

4.1. Eligible Bidders

- Bidders must be a partner of the provided hardware. A valid partnership certificate must be attached to the technical proposal.
- Bidders responding to this RFP should demonstrate at least 2 relevant projects in providing similar services of the same scope and nature. These services must be performed by the bidder during the last 3 years. This condition will be reviewed and evaluated during the technical evaluation phase of the submitted proposal.
- Bidders should have at least two engineers working on this project. Both of them should be certified in the recommended platform (CVs to be attached).
- Proposed project staff should include a subject matter expert in VMware and a Network Engineer for integration of the proposed solution into the core network (CVs to be attached).

Note: Where some skills are not available, the bidder should sub-contract with a reputable firm to cover for this specific skill, services or equipment provided that the individuals/firms will be jointly and severally responsible towards BIT. In case of subcontracting, the subcontractor has to be approved by BIT and the contractor will be liable for all work performed by the sub-contractor.

4.2. RESPONSE FORMAT

Bidders' written response to the RFP must include:

Part I: Corporate Capability Statement & Project Approach

- A. Corporate Capability Statement: Corporate capability statement should include the following:
 - A summary of the organization's capabilities, including previous experience in similar projects during the last 3 years. Minimum two projects are required.
 - A list of the clients highlighting any potential conflicts of interest.

B. Project Approach

The technical proposal shall include the approach to achieve the scope of work defined in this RFP and delivering each of the major components as specified in the Scope of Work and Deliverables section.

In order for the evaluation to progress quickly and effectively, bidders are requested to provide **Part I** of their proposal in the following format:

- 1. Section 1: Introduction: Including the bidders understanding of the terms of reference, scope of work and necessary skills, and company profile.
- 2. Section 2: Executive Summary: An overview of the main points contained in the proposal with references to sections where more detailed discussion of each point can be found.
- 3. Section 3: Project Approach and Implementation Methodology to achieving the scope of work defined in this RFP and delivering each of the major components as specified in the Deliverables section.
- 4. Section 4: Work plan and duration (implementation plan): The work plan and duration for the overall work (from project kickoff date till the Final delivery date), including any dependencies between the separate items in the scope.
- 5. Section 5: Track Record: The bidders' track record of undertaking similar projects both in size and nature, and references of suitable clients with contact information (name, title, and phone). Minimum of two projects are required.
- 6. Section 6: Curricula Vitae (CVs) of Project Staff. The bidder should also indicate the availability of the proposed staff and their area of competency.

Part II: Financial Proposal

Project Total Cost

The financial proposal must provide the fixed lump sum prices for all technical activities and professional services mentioned in Section 3 (Scope of Work), where the cost of each activity should be clearly identified including; knowledge transfer, warranty, maintenance and support.

Please indicate the overall final fixed lump sum cost of your proposed solution. Cost should be broken down as per the schedule below. The price proposal should be all-inclusive fixed lump sum price. All prices are for site delivery to the BIT locations in St. Croix and St. Thomas.

Services	Amount
Solution Design, Delivery and Documentation (270 calendar days)	
Operations Support, Maintenance and Warranty (36 months)	
Project Total Cost	\$

Project Detailed Cost

The supporting **Project Detailed Cost** schedules should provide a breakdown and details of the financial including cost for hardware/software, etc. The daily rates and expenses for any project staff should be included separately, along with the time for which they will be required. The financial proposal must include the unit prices (rates) for each item identified in the corresponding schedules. Bidders should fill in their final fixed lump sum prices and unit rates below and attach to the **Project Total Cost** schedule.

The Contractor is required to provide the following information in the financial proposal:

1. List all costs associated with Solution Design, implementation and documentations.

Solution Design, Delivery and Documentation	Unit	Number of Units	Total Cost	Comments
[List all activities associated with Solution Design, Delivery and Documentation]				
	377	Total	\$	

2. List of cost for all hardware for the proposed hyper converged solution.

Architecture Components	Unit / License Price	Quantity	Total Units / License Price	Yearly Maintenance & Warranty	Total Cost	Comments
[List all the required architecture components]						
				Total	\$	

[List all the required infrastructure components]

3. List of cost for all software and licenses for the proposed hyper converged solution.

Software Supplier	Name of Software	No. of Licenses	Unit Price	Total Cost	One Year Maintenance (24/7) and Upgrade
[List all the required software and licenses]					
		•	Total		

Use several lines in the table if the license complexity warrants

4. List of cost for all required site preparation if needed.

Site Preparation	Unit cost	Number of Units	Total Cost	Comments
[List all activities associated with Site Preparation if needed]				
		Total	\$	

5. List of costs for training and project managements activities.

Training and Project Management	Unit cost	Number of Units	Total Cost	Comments
[List all activities associated with Training and Project Management]				
		Total	\$	

6. List all costs associated with the Operations Support, Maintenance and Warranty component.

Operations Support	Unit cost	Number of Units	Total Cost	Comments
[List all activities associated with Operations				
Support, Maintenance and Warranty]				
		Total	\$	

7. List all Other Costs (if any)

Other Costs	Unit cost	Number of Units	Total Cost	Comments
[List all Other Costs (if any)]				
	t	Total	\$	

CONTRACT FOR PROFESSIONAL SERVICES

THIS AGREEMENT is made this day of, 20, in the Territory of the Virgin Islands, by and between the Government of the Virgin Islands, Department of Property and Procurement, on behalf of the [User Agency] (hereinafter referred to as "Government") and [Insert Contractor/Company name as it appears on the business license] (hereinafter referred to as "Contractor").
WITNESSETH:
WHEREAS, the Government is in need of the services of a Contractor to [Insert summary of scope of services], which duties and responsibilities are more particularly described in Addendum I (Scope of Services) attached hereto; and
WHEREAS, the Government solicited the services under RFP No; and
or
WHEREAS, the Contractor was selected in accordance with 31 V.I.C. § 239(a) (##) [insert appropriate exception being utilized]; and
WHEREAS, the Contractor represents that it is willing and capable of providing such services; and
NOW , THEREFORE , in consideration of the mutual covenants herein contained, and intending to be legally bound by this written instrument, the parties hereto do covenant and agree as follows:
1. SERVICES
The Contractor will provide the services described in Addendum I (Scope of Services) attached hereto and made a part of this contract.
2. TERM
This Contract shall commence upon the execution of this Contract by the Governor of the Virgin Islands and shall terminate [insert NUMBER OF DAYS or years in words and numerals] thereafter. The Government in its sole discretion, shall have the option to renew this Contract for a period of one (1) additional year subject to the same terms noted herein, by providing the Contractor with sixty (60) days written notice of the Government's election to renew. (Only insert renewal language in second sentence if the contract has an option to renew)
Or
Upon execution of this Contract by the Governor of the Virgin Islands the Contract shall be effective for a Term beginning from February 1, 2019 to January 31, 2020. The Government in
RFP No Contractor's Initials:

its sole discretion, shall have the option to renew this Contract for a period of one additional year subject to the same terms noted herein, by providing the Contractor with sixty (60) days written notice of the Government's election to renew. (Only insert renewal language in second sentence if the contract has an option to renew)

3. COMPENSATION

The Government, in consideration of the satisfactory performance of the services described in Addendum I (Scope of Services), agrees to pay Contractor the sum of [insert value of contract in words] [(\$insert value of contract in numerals)] in accordance with the provisions set forth in Addendum II (Compensation) attached hereto and made a part of this contract.

4. TRAVEL EXPENSES

Inclusive of the compensation for services as specified in Paragraph 3 (Compensation) above, the Government agrees to pay documented transportation, subsistence, lodging and other travel expenses, while in travel status, for trips which have been authorized in writing, in advance, by the Government. These costs shall be advanced or reimbursed on the same basis as is applicable to non-contract employees of the Government, or as agreed to by an addendum to this Contract, however, said costs and expenses shall not exceed N/A (\$ N/A).

5. RECORDS

The Contractor when applicable, will present documented precise records of time and/or money expended under this Contract.

6. PROFESSIONAL STANDARDS

The Contractor agrees to maintain the professional standards applicable to its profession and to consultants doing business in the United States Virgin Islands.

7. DOCUMENTS, PRINTOUTS, ETC.

All documents, books, records, instructional materials, programs, printouts and memoranda of every description derived therefrom and pertaining to this Contract shall become the property of the Government and shall be turned over to it at the termination of this Contract. The above described materials shall not be used by Contractor or by any other person or entity except upon the written permission of the Government.

8. LIABILITY OF OTHERS

Nothing in this Contract shall be construed to impose any liability upon the Government to persons, firms, associations, or corporations engaged by Contractor as servants, agents, or independent contractors, or in any other capacity whatsoever, or make Government liable to any such persons, firms, associations, or corporations for the acts, omissions, liabilities, obligations and taxes of Contractor of whatsoever nature, including but not limited to unemployment

	2
RFP No.	Contractor's Initials:
Contract No.	

insurance, gross receipt, excise, and social security taxes for Contractor, its servants, agents or independent contractors.

9. ASSIGNMENT

The Contractor shall not subcontract or assign any part of the services under this Contract without the prior written consent of the Government.

10. INDEMNIFICATION

Contractor agrees to indemnify, defend and hold harmless Government from and against any and all loss, damage, liability, claims, demands, detriments, costs, charges and expenses (including attorney's fees) and causes of action of whatsoever character which Government may incur, sustain or be subjected to, arising out of or in any way connected to the services to be performed by Contractor under this Contract and arising from any cause, except the sole negligence of Government.

11. INDEPENDENT CONTRACTOR

The Contractor shall perform this Contract as an independent contractor and nothing herein contained shall be construed to be inconsistent with this relationship or status.

12. GOVERNING LAW

This Contract shall be governed by the laws of the United States Virgin Islands and jurisdiction shall remain in the United States Virgin Islands.

13. WAIVERS AND AMENDMENTS

No waiver, modification or amendment of any term, condition, or provision of this Contract shall be valid or of any force or effect unless made in writing, signed by the parties hereto or their duly authorized representatives, and specifying with particularity the nature and extent of such waiver, modification or amendment. Any such waiver, modification or amendment in any instance or instances shall in no event be construed to be a general waiver, modification or amendment of any of the terms, conditions or provisions of this Contract, but the same shall be strictly limited and restricted to the extent and occasion specified in such signed writing or writings.

14. ENTIRE AGREEMENT

This agreement constitutes the entire agreement of the parties relating to the subject matter addressed in this Agreement. This agreement supersedes all prior communications, contracts, or agreements between the parties with respect to the subject matter addressed in this agreement, whether written or oral.

	<i>3</i>	
RFP No		Contractor's Initials:
Contract No.		

15. RIGHT TO WITHHOLD

If work under this Contract is not performed in accordance with the terms hereof, Government will have the right to withhold out of any payment due to Contractor, such sums as Government may deem ample to protect it against loss or to assure payment of claims arising therefrom, and, at its option, Government may apply such sums in such manner as Government may deem proper to secure itself or to satisfy such claims. Government will immediately notify the Contractor in writing in the event that it elects to exercise its right to withhold.

No such withholding or application shall be made by Government if and while Contractor gives satisfactory assurance to Government that such claims will be paid by Contractor or its insurance carrier, if applicable in the event that such contest is not successful.

16. CONDITION PRECEDENT

This Contract shall be subject to the availability and appropriation of funds and to the approval of the Governor.

17. TERMINATION

Either party will have the right to terminate this Contract with or without cause on [insert number of days in words] [(insert number of days in numerals)] days written notice to the other party specifying the date of termination.

18. PARTIAL TERMINATION

The performance of work under this Contract may be terminated by the Government, in part, whenever the Government shall deem such termination advisable by providing [insert number of days in words] [(insert number of days in numerals)] days written notice to the Contractor. This partial termination shall be effected by delivering to the Contractor a Notice of Partial Termination specifying the extent to which the term and/or duties under this Contract are terminated and the date upon which such termination becomes effective. The Contractor shall be entitled to receive payment for services provided to the date of termination, including payment for the period of the [insert number of days in words] [(insert number of days in numerals)] day notice.

19. NON-DISCRIMINATION

No person shall be excluded from participating in, be denied the proceeds of or be subject to discrimination in the performance of this Contract on account of race, creed, color, sex, religion, disability or national origin.

	4		
RFP No.		Contractor's Initials:	-
Contract No.			

20. CONFLICT OF INTEREST

- (a) Contractor covenants that it has no interest and will not acquire any interest direct or indirect, which would conflict in any manner or degree with the performance of services required to be performed under this Contract.
- (b) Contractor further covenants that it is:
 - (1) not a territorial officer or employee (i.e., the Governor, Lieutenant Governor, member of the Legislature, or any other elected territorial official; or an officer or employee of the legislative, executive or judicial branch of the Government or any agency, board, commission or independent instrumentality of the Government, whether compensated on a salary, fee or contractual basis); or
 - (2) a territorial officer or employee and, as such, has:
 - (i) familiarized itself with the provisions of Title 3, Chapter 37 of the Virgin Islands Code, pertaining to conflicts of interest, including the penalties provision set forth in section 1108 thereof;
 - (ii) not made, negotiated or influenced this Contract, in its official capacity;
 and
 - (iii) no financial interest in the Contract as that term is defined in section 1101(1) of said Code chapter.

21. EFFECTIVE DATE

The effective date of this Contract shall be the day of execution of the Contract by the Governor.

22. NOTICE

Any notice required to be given by the Terms of this Contract shall be deemed to have been given when the same is sent by certified mail, postage prepaid or personally delivered, addressed to the parties as follows:

GOVERNMENT

Anthony D. Thomas Commissioner Nominee Department of Property and Procurement 8201 Sub Base, Suite 4 St. Thomas Virgin Islands 00802

[NAME & TITLE]
[USER AGENCY]
[AGENCY'S PHYSICAL ADDRESS]
[AGENCY'S MAILING ADDRESS]
[CITY, STATE, ZIP CODE]

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[NAME]

	3
RFP No	Contractor's Initials:
Contract No.	

[TITLE] [NAME OF COMPANY] [PHYSICAL ADDRESS] [MAILING ADDRESS] [CITY, STATE, ZIP CODE]

23. LICENSURE

The Contractor covenants that it has:

- (a) obtained all of the applicable licenses or permits, permanent, temporary or otherwise as required by Title 27 of the Virgin Islands Code; and
- (b) familiarized itself with the applicable provisions of Title 27 of the Virgin Islands Code pertaining to professions and occupations.

24. OTHER PROVISIONS

Addenda I and II attached hereto are a part of this Contract and are incorporated herein by reference. (Please make sure all additional addenda are listed in this section that are made a part of this contract)

25. DEBARMENT CERTIFICATION

By execution of this contract, the contractor certifies that it is eligible to receive contract awards using federally appropriated funds and that it has not been suspended or debarred from entering into contracts with any federal agency. The Contractor shall include this provision in each of its subcontracts hereunder and shall furnish its subcontractors with the current "LIST OF PARTIES EXCLUDED FROM FEDERAL PROCUREMENT OR NON PROCUREMENT". In the event the Contractor or any subcontractor misrepresents its eligibility to receive contract awards using federal funds, the Contractor or subcontractor agrees that it shall not be entitled to payment for any work performed under this contract or any subcontract and that the Contractor or subcontractor shall promptly reimburse the Government of the Virgin Islands for any progress payments heretofore made. (Only insert if Contract involves federal funds)

26. FALSE CLAIMS

Contractor warrants that it shall not, with respect to this Contract, make or present any claim upon or against the Government of the Virgin Islands, or any officer department, board, commission, or other agency thereof, knowing such claims to be false, fictitious or fraudulent. Contractor acknowledges that making such a false, fictitious or fraudulent claim is an offence under Virgin Islands law.

	6		
RFP No		Contractor's Initials:	
Contract No.			

27. NOTICE OF FEDERAL FUNDING

Contractor acknowledges that this Contract is funded, in whole or in part, by federal funds. Contractor warrants that it shall not, with respect to this Contract, make or present any claim knowing such claim to be false, fictitious, or fraudulent. Contractor acknowledges that making such a false, fictitious, or fraudulent claim is a federal offence. (Only insert if Contract involves federal funds)

28. INSURANCE [if contract is being entered into pursuant to an RFP, utilize the insurance provisions from the RFP, if the contract is being entered into pursuant to an exception to the formal advertising process, use the language below]

Contractor shall maintain the following insurance coverages during the term of this Contract

- (a) COMMERCIAL GENERAL LIABILITY: Commercial general liability insurance, in a form acceptable to the Government, on a "per occurrence" basis with a minimum limit of not less than one million dollars (\$1,000,000.00) for any one person per occurrence for death or personal injury and one million dollars (\$1,000,000.00) for any one occurrence for property damage. Insurance policy(ies) shall name the Government of the Virgin Islands as the certificate holder and additional insured via an endorsement. (Insurance limits may be reduced subject to DPP's approval, however, insurance limits cannot be less than the total compensation value of the contract. Contracts valued in excess of \$1,000,000.00 will require additional coverage subject to DPP's approval).
- (b) PROFESSIONAL LIABILITY: Professional liability insurance, in a form acceptable to the Government, which covers the services being performed under this Contract, with policy limits of not less than one million dollars (\$1,000,000.00) per claim. The Government shall be listed thereon as a certificate holder. (Insurance limits may be reduced subject to the approval of DPP, however, insurance limits cannot be less than the total compensation value of the contract. Contracts valued in excess of \$1,000,000.00 will require additional coverage subject to DPP's approval).
- (c) WORKERS' COMPENSATION: Contractor shall supply current coverage under the Government Insurance Fund or other form of coverage.

[INTENTIONALLY LEFT BLANK]

	7	
RFP No.		Contractor's Initials:
Contract No.		

IN WITNESS WHEREOF, the parties have hereunto set their hands on the day and year first above written.

WITNESSES:	GOVERNMENT OF THE VIRGIN ISLANI	OS
	[NAME] [TITLE] [USER AGENCY]	Date
	Anthony D. Thomas, Commissioner Nominee Department of Property and Procurement	Date
	CONTRACTOR	
	[NAME] [TITLE] [NAME OF COMPANY]	Date
	(Corporate seal, if Contractor is a corpo	ration)
APPROVED:		
	Date:	
Honorable Albert Bryan GOVERNOR OF THE V		
APPROVED AS TO LEC DEPARTMENT OF JUS	GAL SUFFICIENCY TICE BY: Date	e
PURCHASE ORDER NO)	
	ROVAL s a true and exact copy of Contract No. of Property and Procurement and	
Anthony D. Thomas, Co Department of Property a	nd Procurement	
RFP No.	8 Contra	ctor's Initials:
Contract No.		

MANDATORY LIST OF REQUIRED SUPPORTING DOCUMENTS TO CONTRACT WITH GOVERNMENT OF THE VIRGIN ISLANDS

This list applies to all contracts, amendments and exercises of renewal options. All supporting documents must be submitted for every contract, amendment or renewal of a contract.

- Current VI Business License (to conduct activity covered by contract being pursued); and/or
 copy of a current business license issued by a state. IRS 501(c)(3) certification letter required for
 non-profit corporations.
- 2. Proof of Commercial General Liability Insurance with the Government of the Virgin Islands as Certificate Holder and Additional Insured as indicated on Endorsement (policy number on endorsement must match policy number on certificate). An endorsement that explicitly names the Government of the Virgin Islands as an additional insured is required—blanket insurance endorsements that do not name the Government of the Virgin Islands are not accepted)
- 3. Proof of Worker's Compensation Coverage/ Government Insurance Coverage
- 4. Proof of Professional Liability Coverage with Government of the Virgin Islands as Certificate Holder for professional services contract. Professional services include but are not limited auditing and accounting firms, doctors, lawyers, architectural and engineering services, consulting, marketing firms. Professional liability (also known as errors and omissions/ malpractice insurance) is required only to professional services contracts where the Government will rely on the advice and services of the Contractor in its decision-making processes OR where the government can suffer harm/losses from faulty performance of the services from the quality of the contractor's work.

5. Corporations (Inc., Corp, Co., Corporation)

- a. Articles of Incorporation (and applicable amendments)
- b. Tradename Certificate if company uses a tradename (valid for two years)
- c. Certificate of Good Standing (valid from July 1st thru June 30th)
- d. Corporate Resolution on company letterhead (signed/ attested & dated by corporate secretary authorizing signatory)

6. Limited Liability Company (LLC)

- a. Articles of Organization (and applicable amendments)
- b. Tradename Certificate if company uses a tradename (valid for two years)
- c. Certificate of existence (valid from July 1st thru June 30th)
- d. Memorandum Authorizing Signatory on company letterhead (signed/attested by secretary or all members)

7. General Partnerships

- a. Partnership agreement (if it exists)
- b. Memorandum authorizing signatory signed by all partners or secretary if one exists (valid for two years)
- c. Tradename Certificate if company uses a tradename (valid for two years)

8. Limited Partnerships (L.P/LLP/LLLP)

- a. Certificate of Limited Partnership or Statement of Qualification for LLP/LLLP
- b. Tradename Certificate if company uses a tradename (valid for two years)
- c. Certificate of Existence (valid from July 1st thru June 30th)
- d. Memorandum Authorizing Signatory on company letterhead (signed/attested by secretary or all members)

9. Sole Proprietorship

a. Tradename certificate if a tradename is used (valid for two years)

Note: Documents listed in Nos. 1-3 above are required for all contractors. Documents listed in No. 4 apply to professional services contracts only. Documents listed in Nos. 5-9 are specific to each organization type, and are required in addition to the documents listed in Nos. 1-3 and 4 (if applicable). If a contractor is not performing work in the Virgin Islands and do not require local documents, agency has an obligation to verify expiration dates of all documents in the applicable state. Do not submit expired documents to DPP.